

Consolidated Financial Results for the Fiscal Year Ended March 31, 2023 (FY2022)

PERSOL HOLDINGS CO., LTD. May 15, 2023

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Highlights

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Financial Results for FY2022^{*} (Japanese GAAP)

- Significant growth with net sales of 1,223.9 billion yen (up 15.4% year on year) and operating profit of 53.0 billion yen (up 10.2% YoY).
- Current net profit after adjustment, on which dividends are based, was 40.9 billion yen (up 3.7% YoY).
- Annual dividends increased to 61 yen per share, rising from 42 yen per share for FY2021. The payout ratio rose to approx. 35%, up from approx. 25% for FY2021.
 PERSOL acquired treasury shares worth approx. 10.0 billion yen by March 31, 2023 and completed cancellation of all acquired treasury shares in April 2023.

Changing Segments, Adopting IFRS

■ Changes have been made in the SBUs, including the establishment of the BPO SBU in FY2023.

■ IFRS to be applied in FY2023 Q1.

Financial Forecasts for FY2023 *, Mid-term Management Plan 2026 (IFRS)

- Revenue and adjusted EBITDA are forecast to be 1,340.0 billion yen (up 7.8% YoY) and 75.5 billion yen in FY2023.
- Annual dividends are forecast to be 86 yen (up 25 yen YoY), and the payout ratio is expected to be approx. 50%.
- Mid-term Management Plan 2026 (from April 2023 to March 2026) has been formulated.

* FY2022 is the fiscal year ended March 31, 2023, and FY2023 is the fiscal year ending March 31, 2024 (the same applies hereinafter).

Summary of the Consolidated Financial Results for FY2022

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FY2022 Consolidated Financial Results (Full Year)

Significant growth in both net sales and operating profit

				(million yen)
	FY2021 Full Year	FY2022 Full Year	ΥοΥ	(Reference) FY2022 Full-Year Forecasts (announced in April 2023)	
Net sales	1,060,893	1,223,967	+15.4%	1,210,000	_
Operating profit	48,143	53,061	+10.2%	53,000	_
OP margin (%)	4.5%	4.3%	-0.2pt	4.4%	_
EBITDA	67,150	76,417	+13.8%	75,200	
EBITDA margin (%)	6.3%	6.2%	-0.1pt	6.2%	_
Net profit before income taxes	50,043	40,716	-18.6%	-	_
Net profit*	31,906	20,578	-35.5%	20,400	
Adjusted items	7,622	20,416	+167.8%	20,600	The main items are extraordinary gains/losses and
Adjusted net profit	39,529	40,995	+3.7%	41,000	amortization of goodwill
Adjusted EPS (yen)	171.60	178.51	+4.0%	178.36	goodwiii

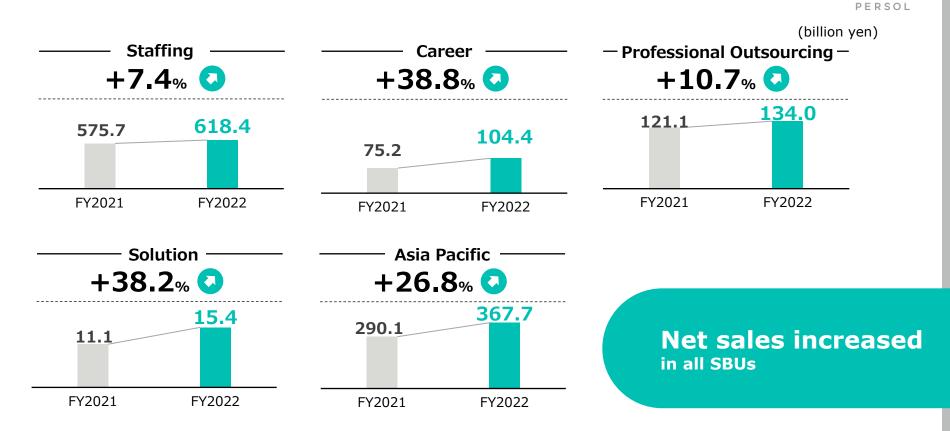
Notes 1: Effective in the three months ended December 31, 2021, the accounting process was changed for SaaS in the Australian business in APAC SBU. Accordingly, the change was applied retroactively to the financial results for the 1st half of FY2021. (The same applies hereinafter.)

2: Effective in the three months ended June 30, 2022, accounting method of asset retirement obligations was changed. Accordingly, these changes were applied retroactively to the financial results for FY2021. (The same applies hereinafter.)

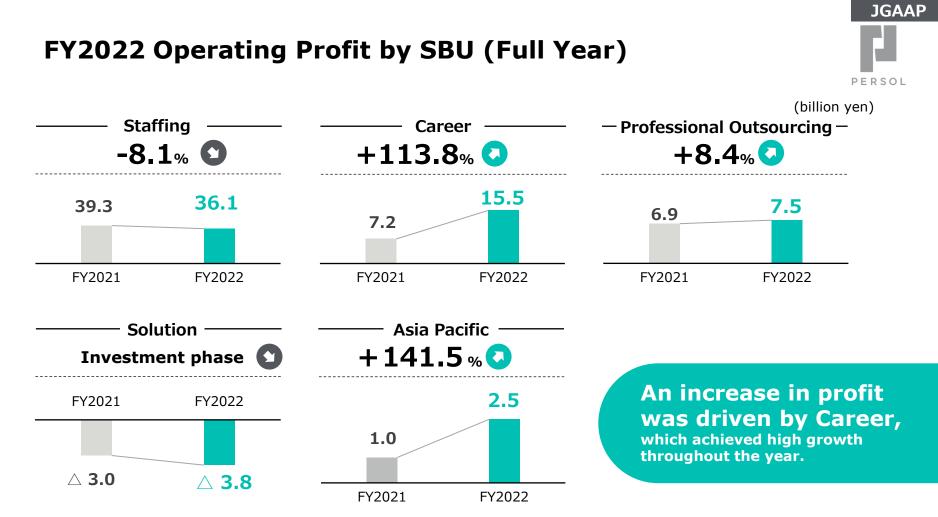
* Net profit attributable to owners of parent company

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FY2022 Net Sales by SBU (Full Year)



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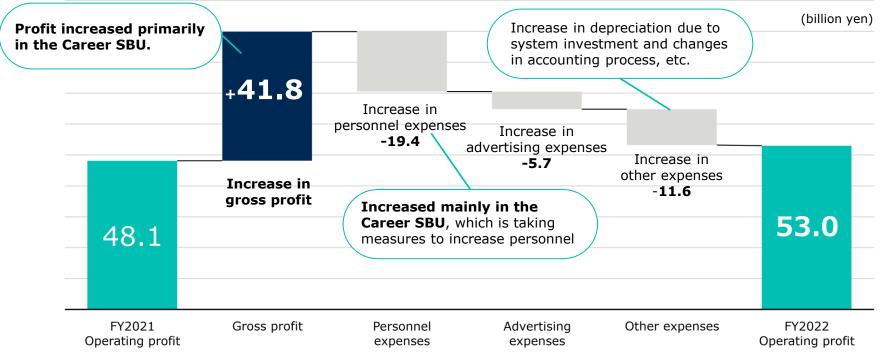


Analysis of Increase/Decrease in Operating Profit in FY2022



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Gross profit grew steadily. Personnel expenses and advertising expenses continued to be allocated to strengthen the competitiveness needed to achieve growth.



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(Reference) FY2022 Net Sales by SBU (Full Year)

	FY2021 Full Year	FY2022 Full Year	YoY	(Reference) FY2022 Full Year Forecasts (announced in November 2022 ^{*1})
Consolidated	1,060,893	1,223,967	+15.4%	1,210,000
Staffing	575,743	618,481	+7.4%	615,000
Career	75,279	104,467	+38.8%	103,000
Professional Outsourcing	121,109	134,085	+10.7%	133,500
Solution	11,169	15,434	+38.2%	15,500
Asia Pacific	290,138	367,779	+26.8%	360,000
Others	13,755	16,904	+22.9%	16,000
Adjusted	-26,302	-33,186	-	-33,000

*1 The latest forecast was announced in April 2023, although sales figures remain unchanged from those announced in November 2022, therefore, the relevant figures are stated.

*2 Exchange rates [USD (PERSOLKELLY)] FY2021: 109.9 yen, FY2022: 131.6 yen/ [AUD (Programmed)] FY2021: 82.5 yen, FY2022: 91.1 yen

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(million yen)

(Reference) FY2022 Operating Profit and OP Margin by SBU (Full Year)

	FY2021 Full Year	FY2022 Full Year	ΥοΥ	(Reference) FY2022 Full Year Forecasts (announced in November 2022*1)
Compalidated	48,143	53,061	+10.2%	53,000
Consolidated	4.5%	4.3%	-0.2pt	4.4%
	39,359	36,180	-8.1%	36,600
Staffing	6.8%	5.8%	-1.0pt	6.0%
	7,264	15,532	+113.8%	15,200
Career	9.6%	14.9%	+5.2pt	14.8%
	6,934	7,518	+8.4%	8,000
Professional Outsourcing	5.7%	5.6%	-0.1pt	6.0%
	-3,058	-3,837	-	-3,950
Solution	-27.4%	-24.9%	+2.5pt	-25.5%
	1,042	2,517	+141.5%	1,850
Asia Pacific	0.4%	0.7%	+0.3pt	0.5%
Others	-801	-708	-	-600
Adjusted	-2,598	-4,140	-	-4,100

*1 The latest forecast was announced in April 2023, although profits figures remain unchanged from those announced in November 2022, therefore, the relevant figures are stated.

*2 Exchange rates [USD (PERSOLKELLY)] FY2021: 109.9 yen, FY2022: 131.6 yen/ [AUD (Programmed)] FY2021: 82.5 yen, FY2022: 91.1 yen

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(million yen)

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(Reference) FY2022 EBITDA and EBITDA Margin by SBU (Full Year)



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(Reference) FY2022 FY2021 **FY2022** Full Year YoY **Full Year Full Year** Forecasts (announced in November 2022*1) 67,150 76,417 +13.8%75,200 Consolidated 6.3% 6.2% -0.1pt 6.2% 43,354 41,004 -5.4% 41,100 Staffing 7.5% 6.6% -0.9pt 6.7% 19,913 11,034 +80.5%19,600 Career 14.7% 19.1% +4.4pt 19.0% 8,453 9,320 +10.3%9,800 **Professional Outsourcing** 7.0% 7.0% +0.0pt 7.3% -1,965 -1,513 -2,100Solution -13.5% -12.7% +0.8pt -13.5% 7,691 10,149 +32.0%9,400 **Asia Pacific** 2.7% 2.8% +0.1pt 2.6% -344 -2 Others -0 -1,524 -2,002 Adjusted -2,600

*1 The latest forecast was announced in April 2023, although profits figures remain unchanged from those announced in November 2022, therefore, the relevant figures are stated.

*2 Exchange rates [USD (PERSOLKELLY)] FY2021: 109.9 yen, FY2022: 131.6 yen/ [AUD (Programmed)] FY2021: 82.5 yen, FY2022: 91.1 yen

(million yen)

FY2022 Consolidated Balance Sheet

A strong financial position was maintained, and the Long-term Issuer Rating was kept at A (positive).

	FY2021 Results	FY2022 Results	Change		FY2021 Results	FY2022 Results	Change
Current assets	286,897	304,281	+17,384	Current liabilities	167,893	195,421	+27,527
(Details)				(Details)			
Cash and deposits	107,545	99,757	-7,788	Borrowings	11,466	11,422	-44
Accounts <u>receivable - trade</u>	150,073	160,879	+10,806	Accounts payable - other	81,813	91,934	+10,121
Non-current assets	138,213	137,877	-336	Non-current liabilities	52,850	46,005	-6,844
(Details)				(Details)			
Goodwill	61,674	52,344	-9,329	Bonds payable and borrowings	40,000	30,116	-9,883
Software	16,787	18,081	+1,293	Total liabilities	220,743	241,426	+20,683
Investments and other assets	29,670	36,707	+7,037	Net assets	204,367	200,732	-3,634
Total assets	425,110	442,159	+17,048	Total liabilities and net assets	425,110	442,159	+17,048

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(million yen)

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Balance of Goodwill



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(million yen)

SBU	As of March 31, 2023
Staffing SBU	7,216
Career SBU	15,192
Professional Outsourcing SBU	6,539
Asia Pacific SBU	21,930
PERSOLKELLY	1,445
Programmed Staffing	5,407
Programmed Property Services	1,281
Programmed Facility Management	10,871
Programmed Others	1,087
Others	1,835
Other than the above	1,464
Total	52,344

 PERSOL clarified priority fields of the Maintenance business of Programmed and divided the business into Facility Management and Property Services for impairment tests.

Goodwill in Property Services was reduced by approx. 8.3 billion yen due to the impairment losses disclosed on April 11, 2023.

FY2022 Consolidated Cash Flow Statements

Cash flows from investing activities increased in expenditures compared to the previous year, due to the purchase of intangible fixed assets, etc.

Free cash flows decreased from the previous year as the increase in cash flows from investing activities exceeded the increase in cash flows from operating activities.

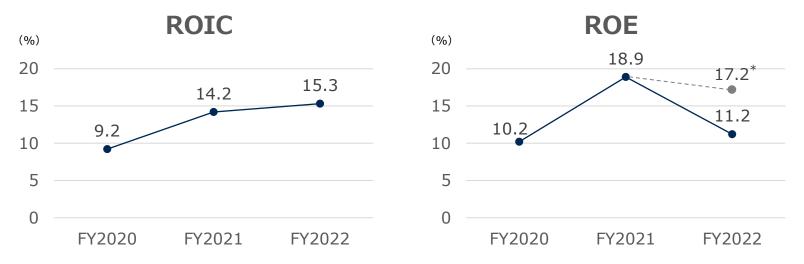
(million yen)

	FY2021 Results	FY2022 Results	ΥοΥ
Cash flows from operating activities	50,692	52,796	+2,103
Cash flows from investing activities	-7,057	-22,504	-15,446
Free Cash flows	43,634	30,291	-13,343
Cash flows from financing activities	-21,145	-38,268	-17,123
Cash and cash equivalents at end of period	106,558	99,658	-6,899



Capital Efficiency Index: ROIC and ROE Trends





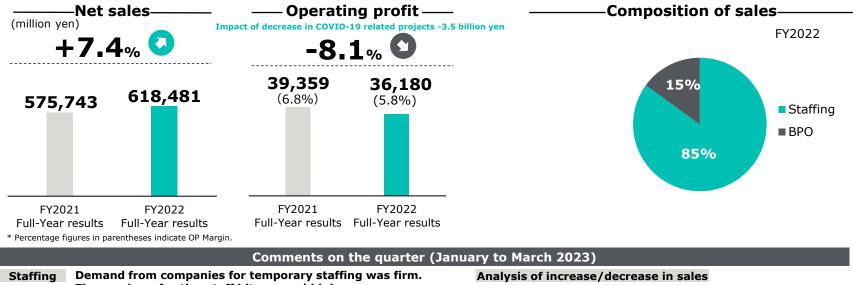
* ROE excluding the impact of impairment losses announced on April 11, 2023

Financial Results by SBU for the Fiscal Year Ended March 31, 2023 (FY2022)

Financial Results by SBU – Staffing SBU–

Net sales rose 7.4% year on year, and gross profit increased steadily.

Operating profit declined due to a decrease in orders related to COVID-19 (-3.5 billion yen, a temporary factor) and the adverse effect of the revision of the Act on Social Insurance Premiums (-2.0 billion yen), etc.



The number of active staff hit a record high.

- No. of orders: Increased approx. 0.2% YoY (Impact mainly from COVID-19 related projects)
- No. of confirmed contracts: Decreased approx. 2.8% YoY (Impact mainly from COVID-19 related projects)
- No. of contract terminations: The ratio of the no. of contract terminations to the no. of active staff remained almost equivalent to the pre-COVID-19 level.

BPO Orders for ordinary projects went well. Orders related to COVID-19 fell significantly from the yearago level (-57% YoY).

1) Staffing: Up 7.6%

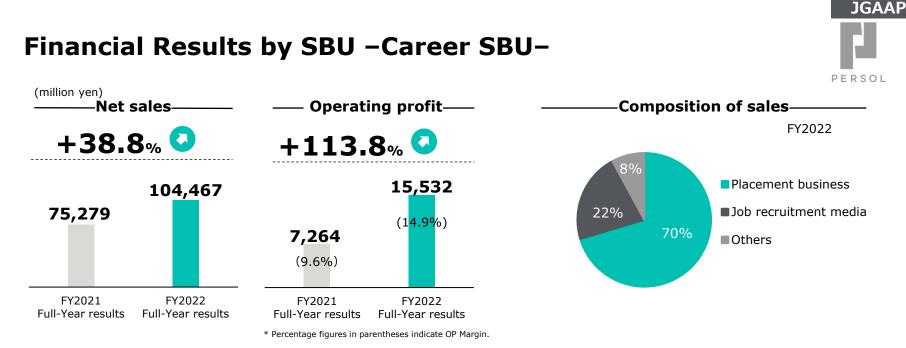
Number of active staff: +7.8% Unit price: +1.2% Operating hours, etc. (per staff member): -3.1% No. of operating days: +1.7% (-1 day YoY)

2) BPO: Down 12.3%

The rate of increase in sales excluding sales related to COVID-19 was ${\bf 15\%}.$

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Comments on the quarter (January to March 2023)

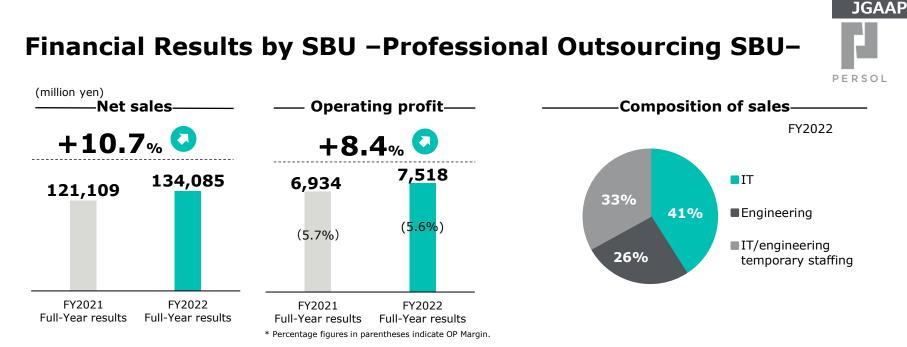
Placement business

Job recruitment media Sales increased more than 30% YoY.

- Sales increased in the high 40% range year on year.
- Recruitment of Career Advisor (CA) was also steady.

Conditions of the career-change market

- The entire market continued to be booming.
- Demand continued to be strong in the service industry (particularly in the hotel industry and tourism industry).
- Significant signs of macro impacts, such as the impacts of the international situation, rising commodity prices, and credit uncertainty have yet to emerge.



Comments on the quarter (January to March 2023)

IT

- Sales increased by 9%, with demand remaining at a high level.
- Operating rate: Approx. 95%
- No. of engineers: Approx. 5,200 (Up 9.4% YoY)

IT/engineering temporary staffing

- Sales increased by 8% with strong results in both the IT area and engineering area.
- No. of active engineers*: Approx. 6,300 (Up 5.1% YoY)

Engineering

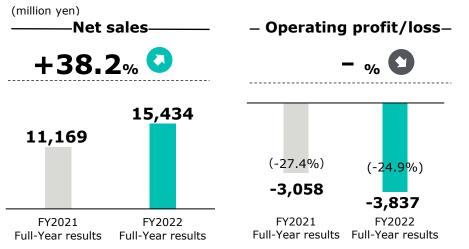
- Sales increased by 10% due to strong demand.
- Operating rate: Approx. 96%
- No. of engineers: Approx. 3,500 (+7.4% YoY)

Hiring of engineers (overall SBU)

Despite fierce competition to acquire engineers, the number of engineers hired increased to 131% of the previous year's total due to strengthened recruitment efforts.

* The number of active engineers include registered engineers.

Financial Results by SBU – Solution SBU–



* Percentage figures in parentheses indicate OP Margin.

–Outline of services-

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MIIDAS job search application

Japan's first* job search application featuring a unique Possibility Diagnosis, with which users receive job offers from companies where they are highly likely to demonstrate their capabilities

* Japan's first free smartphone application diagnosis service that enables to hire, allocate, and develop human resources by using Bias Diagnosis Game and competency diagnosis (based on research by ESP Research Institute)

POS+ cloud POS

Cloud POS cash register is offered mainly to restaurants and retailers to help them improve operating efficiency and increase sales.

Comments on the quarter (January to March 2023)

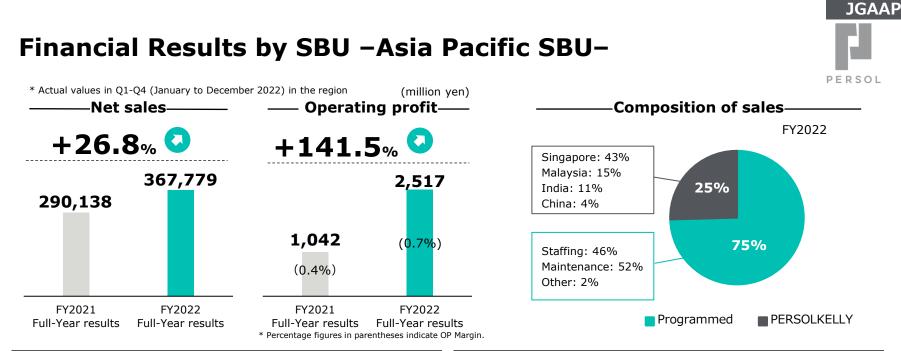
MIIDAS

Sales increased YoY.

The cumulative number of account companies, mainly SMEs, increased approx. 1.2 times YoY.

POS+

- Sales increased YoY with an increase in orders for public related projects in addition to restaurants, retailers, and hairdressing salons.
- As a result of strengthened sales activities, the cumulative total number of stores that introduced the service increased approx. 1.2 times YoY.



Comments on the quarter (October to December 2022) PERSOLKELLY

- Sales increased by 16.4% due to steady growth achieved by the placement business and the effects of exchange rates.
- Profit was adversely affected by the COVID-19 policy in China but rose due to high growth in emerging countries.

Programmed

- Sales increased by 31.4% due to high growth achieved by the Maintenance business and the strong Australian dollar.
- Profit grew mainly due to the effect of increased sales
- * Exchange rates [USD (PSK)] FY2021: 109.9 yen, FY2022: 131.6 yen [AUD (PRG)]FY2021 : 82.5 yen, FY2022: 91.1yen

Comments on the quarter (January to March 2023)

Status of the overall SBU

While the impact from the COVID-19-related policy in China persisted, the SBU enjoyed steady growth mostly in other regions.

(Reference) Breakdown of Asia Pacific SBU Results

EV2021

Breakdown of financial results of PERSOLKELLY and Programmed in Asia Pacific SBU is as follows.

EV2022

Notes 1: This SBU consists of an administrative department overseeing businesses and other organizations in addition to PERSOLKELLY and Programmed. Results of the said department, etc. are not included in
the above, so the total values for each item differ from the sum of PERSOLKELLY and Programmed.

2: Exchange rates [USD (PERSOLKELLY)] FY2021: 109.9 yen, FY2022: 131.6 yen/ [AUD (Programmed)] FY2021: 82.5 yen, FY2022: 91.1 yen

3: The above results for Q4 and FY2022 are actual values in the Q4 (October to December 2022) and full year (January to December 2022) in the region, and results for Q4 and FY2021 are actual values in Q4 (October to December 2021) and full year (January to December 2021) in the region. All of the values were calculated based on Japanese GAAP.

EV2022

EV2021

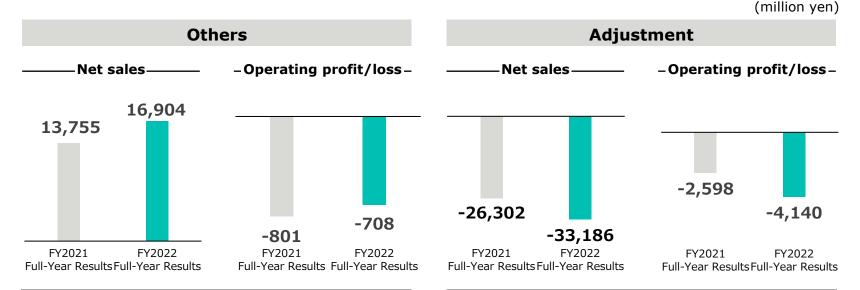
	Q4	Q4	ΥοΥ	Full Year	Full Year	ΥοΥ
Net sales	77,451	99,020	27.8%	290,138	367,779	26.8%
PERSOLKELLY	20,816	24,231	16.4%	75,398	91,137	20.9%
Programmed	56,634	74,440	31.4%	214,739	276,293	28.7%
Operating profit	737	1,705	131.3%	1,042	2,517	141.5%
PERSOLKELLY	148	390	162.9%	977	1,543	57.8%
Programmed	851	1,862	118.8%	667	2,318	247.3%
EBITDA	2,340	3,681	57.3%	7,691	10,149	32.0%
PERSOLKELLY	317	589	85.7%	1,651	2,253	36.5%
Programmed	2,281	3,629	59.1%	6,633	9,218	39.0%



(million yen)

Financial Results of Others and Adjustment

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Comments on the quarter (January to March 2023)

- Net sales increased YoY due to an increase in internal transactions within the Group in the disabled persons hiring business of special subsidiaries.
- Operating loss increased mainly due to an increase in personnel expenses, despite the increase in revenues mentioned above.

Comments on the quarter (January to March 2023)

Cost increased, primarily in the cost of outsourcing, including outsourcing for corporate measures, and an increase in depreciation expenses related to changes in accounting processes.

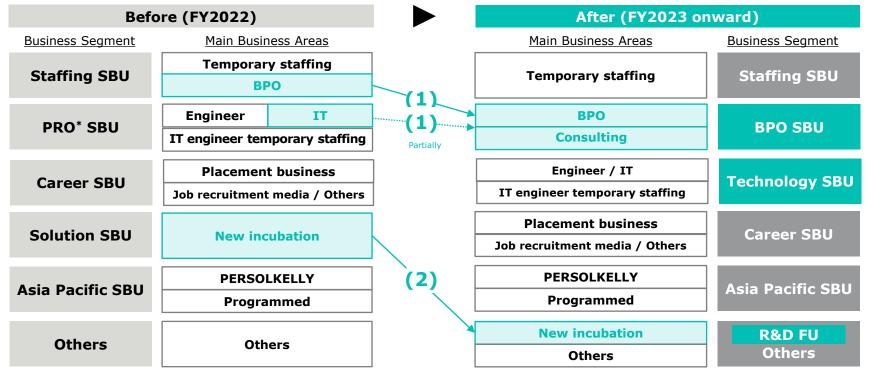
Note: For details of Others and Adjustment, please refer to notes on segment information, etc. in the Consolidated Financial Results.

Changes in Segments

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Changes in Segments

- Effective on April 1, 2023, the SBU structure was changed based on the business strategy under the Mid-term Management Plan 2026.
- (1) The BPO business was separated from Staffing SBU and PRO* SBU, and established as a new SBU.
- (2) Solution SBU was changed to R&D Function Unit (FU).
- PRO SBU was renamed to Technology SBU.





New SBU Structure (Apr. 1, 2023 and Onward)





Transition to IFRS

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Schedule of IFRS Application

- The International Financial Reporting Standards (IFRS) will begin to be <u>applied in the</u> <u>1st quarter of FY2023</u> to respond to globalization.
- Fiscal year-end of Asia Pacific SBU has been changed from December 31 to March 31 as with all the others.

(Financial data to be reported in the consolidated financial statements is changed from a three-month lag to the same time frame.)

Disclosure schedule (plan) associated with the voluntary application of IFRS

Fiscal	year-end	Disclosure documents	GAAP
FY2022	Full Year	Consolidated financial results	JGAAP
		Consolidated financial statements required under the Companies Act	JGAAP
		Securities report	JGAAP
FY2023	Q1 to Q3	Quarterly consolidated financial results	IFRS
		Quarterly report	IFRS
	Full Year	Consolidated financial results	IFRS
		Consolidated financial statements required under the Companies Act	IFRS
		Securities report	IFRS



From Operating Profit (Japanese GAAP) to adjusted EBITDA (IFRS)

GAAP bridge of operating profit

Amortization of goodwill: Increase/decrease in accrued paid leave:

FY2022 * Estimates (not audited) billion yen 80.0 13.030.3 70.0 1.04.4 7.4 60.0 -3.6 -16.250.0 40.0 -14.173.0 30.0 53.0 42.6 ▶75.2 Net amount of adjustment from Net amount of adjustment from IFRS 20.0 Japanese GAAP operating profit operating profit to IFRS adjusted EBITDA to IFRS operating profit +32.6 billion yen 10.0-10.4 billion ven 0.0 Amortization Others IFRS Depreciation IFRS Share-based Others*1 IFRS Japanese Increase/ Lease Increase/ GAAP of acodwill EBITDA depreciation decrease adjusted decrease (Impairment operating payment EBITDA*2 operating in accrued loss, etc.) profit and in accrued expenses paid leave profit paid leave amortization

7.4 billion yen

-3.6 billion yen

(Office rental, etc.)

*1 ± other revenues and expenses as well as other non-recurring profit/loss (including impairment loss)

*2 IFRS adjusted EBITDA = operating profit + depreciation (excluding lease depreciation and amortization) ± increase/decrease in accrued paid leave + share-based payment expenses ± other revenues and expenses ± other non-recurring profit/loss

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FY2023 Financial Forecasts (IFRS basis)

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Full Year Financial Forecasts for FY2023 (Consolidated)



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Adjusted EBITDA has been made a key performance indicator (KPI).

(billion yen)	FY2022 Results ^{*1}	FY2023 Forecasts	ΥοΥ
Revenue	1,242.6	1,340.0	+7.8%
Operating profit (IFRS)	42.6	54.5	+27.7%
Adjusted EBITDA ^{*2}	75.2	75.5	+0.4%
Profit ^{*3}	23.5	33.5	+42.2%
Current net profit after adjustment ^{*4}	40.5	39.0	-3.9%
Adjusted EPS ^{*5} (yen)	176.73	171.41	-3.0%
Dividend per share (yen)	61	86	+25

*1 Estimate (not audited)

*2 Adjusted EBITDA = operating profit + depreciation (excluding lease depreciation and amortization) ± adjusted items(1)

Adjusted items(1): ± increase/decrease in accrued paid leave + share-based payment expenses ± other revenues and expenses ± other non-recurring profit/loss

*3 Net profit attributable to owners of the parent company

*4 Current net profit after adjustment = Profit ± adjusted items(2) ± tax reconciliation related to certain adjustment items(2) Adjusted items(2): [± increase/decrease in accrued paid leave + share-based payment expenses ± non-recurring profit/loss + amortization of intangible assets except goodwill by acquisitions] (including those attributable to non-controlling interests)

*5 Adjusted EPS = Current net profit after adjustment / (average number of shares issued during the period - average number of treasury shares during the period)

Full Year Financial Forecasts for FY2023 (by SBU) Revenue

			(billion yei)
	FY2022 Results ^{*1}	FY2023 Forecasts	YoY
Consolidated	1,242.6	1,340.0	+7.8%
Staffing	544.7	597.0	+9.6%
ВРО	114.6	104.0	-9.3%
Technology	93.5	102.0	+9.0%
Career	104.4	137.0	+31.1%
Asia Pacific ^{*2}	386.4	399.0	+3.3%
Others	32.2	39.0	+21.1%
Adjusted	-33.4	-38.0	_

*1 Estimate (not audited)

*2 FY2023 financial forecast is based on the period after change in the fiscal year end (April 2023-March 2024). Exchange rates [USD (PERSOLKELLY)] FY2022: 131.6 yen, FY2023: 130.0 yen/ [AUD (Programmed)] FY2022: 91.1 yen, FY2023: 90.0 yen

(billion ven)

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IFRS

Full Year Financial Forecasts for FY2023 (by SBU) Operating Profit & OP Margin



FY2022 FY2023 YoY Results^{*1} **Forecasts** 42.6 54.5 +27.7%Consolidated 3.4% 4.1% +0.6pt 22.2 26.8 +20.4%Staffing 4.1% 4.5% +0.4pt 14.7 7.2 -51.2% BPO 12.9% 6.9% -6.0pt 5.05.2 +2.7%Technology 5.1% -0.3pt 5.4% 16.821.8 +29.5%Career 16.1% 15.9% -0.2pt -4.4 6.8 Asia Pacific^{*2} 1.7% -1.1% +2.8pt -2.9 Others -7.9 _ Adjusted -3.9 -10.4

*1 Estimate (not audited)

*2 FY2023 financial forecast is based on the period after change in the fiscal year end (April 2023-March 2024). Exchange rates [USD (PERSOLKELLY)] FY2022: 131.6 yen, FY2023: 130.0 yen/ [AUD (Programmed)] FY2022: 91.1 yen, FY2023: 90.0 yen

(billion yen)

Full Year Financial Forecasts for FY2023 (by SBU) Adjusted EBITDA & Adjusted EBITDA Margin



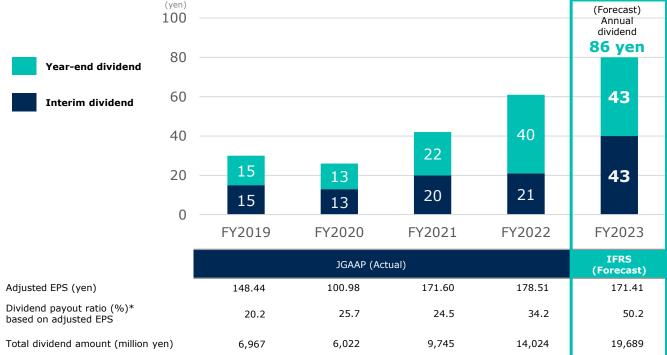
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FY2022 FY2023 YoY Results^{*1} **Forecasts** 75.2 75.5 +0.4%Consolidated 6.1% 5.6% -0.4pt 26.5 +17.0%31.1 Staffing 5.2% 4.9% +0.3pt 9.6 -45.1% 17.4BPO 15.2% 9.2% -6.0pt 6.7 +0.7%6.8 Technology 7.2% 6.2% -0.6pt 20.127.1 +34.5%Career 19.3% 19.8% +0.5pt 7.6 10.2 +33.2%Asia Pacific^{*2} 2.0% 2.6% +0.6%-0.6 Others -1.4 _ Adjusted -1.9 -8.6

*1 Estimate (not audited)

*2 FY2023 financial forecast is based on the period after change in the fiscal year end (April 2023-March 2024). Exchange rates [USD (PERSOLKELLY)] FY2022: 131.6 yen, FY2023: 130.0 yen/ [AUD (Programmed)] FY2022: 91.1 yen, FY2023: 90.0 yen

(billion yen)



Trend and Forecast of Dividend Per Share

Adjusted EPS for the fiscal year ended March 31, 2023 is 178.51 yen. According to the change in dividend forecast we announced in April 2023 (approx. 25% of adjusted EPS → approx. 35%), the amount of year-end dividend per share will be 40 yen, up 19 yen from the initial forecast amount of 21 yen, resulting in the amount of annual dividend at 61 yen (the largest ever amount).
 The annual dividend for the fiscal year ending March 31, 2024 is forecast to be 86 yen in accordance with

the dividend policy (approx. 50% of adjusted EPS) under the new Mid-term Management Plan.



JGAAP

* The dividend payout ratio for FY2019 was calculated by converting the base profit to adjusted EPS.

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Adjusted EPS (~FY2022 JGAAP)

In the Mid-term Management Plan 2023, we shifted to a dividend policy that focuses on dividend payout ratio^{PERSOL} (approx. 25% of adjusted EPS).

Adjusted EPS is calculated excluding the effects of goodwill amortization and extraordinary income/loss amounts, etc.

Adjusted EPS — Current net profit after adjustment		÷	Average number of shares issued during the period Average number of treasury shares during the perio			
Current net profit after adjustment	=	Current net profit attributable to owners of parent company	±	Adjusted items (excluding those attributable to non-controlling interests)	±	Tax reconciliation related to certain adjustment items

(million yen)	FY2021 Full Year	FY2022 Full Year
Current net profit attributable to owners of parent company	31,906	20,578
Adjusted items	7,841	21,970
Tax reconciliation related to certain adjustment items	-218	-1,554
Current net profit after adjustment	39,529	40,995
Number of shares (share)*	230,361,358	229,655,261
Adjusted EPS (yen)	171.60	178.51

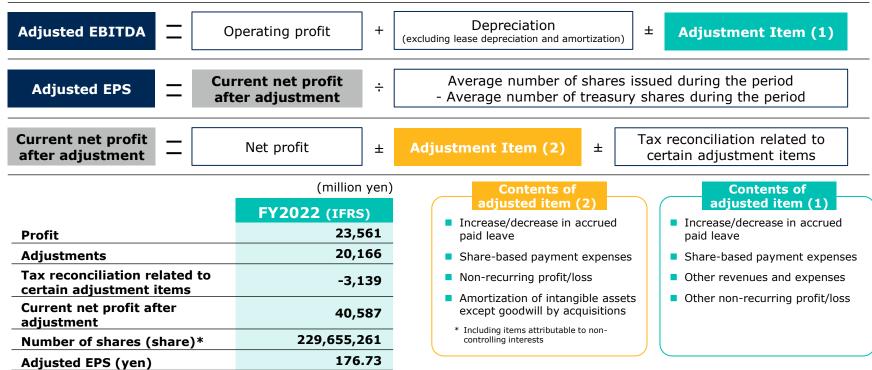
Details of adjusted items

- Amortization of intangible assets except goodwill by acquisitions
- Amortization of goodwill
- Extraordinary income/losses

* Number of shares = average number of shares issued during the period - average number of treasury shares during the period Copyright © PERSOL HOLDINGS CO., LTD. All Rights Reserved. JGAAP

Adjusted EBITDA, Adjusted EPS (FY2023~ IFRS)

- In the Mid-term Management Plan 2026, adjusted EBITDA is a key performance indicator (KPI). More emphasis is placed on shareholder return, and the payout ratio will be approx. 50% of adjusted EPS.
- Adjusted EPS is calculated by excluding the impacts of increase/decrease in accrued paid leave, share-based payment expenses, etc.



* Number of shares = average number of shares issued during the period - average number of treasury shares during the period Copyright © PERSOL HOLDINGS CO., LTD. All Rights Reserved.

IFRS

Total Shareholder Return in Mid-term Management Plan Period (April 1, 2020 to March 31, 2023)



We attach importance to shareholder returns, so total shareholder return is one of the important indexes that we track.

Total shareholder return at PERSOL in the past three years are approx. **120** percentage points higher than Nikkei 225 and TOPIX.

	Nikkei 225	ΤΟΡΙΧ	PERSOL
% change of share price ^{*1}	155.2%	148 .3%	257 .9%
Dividend yield*2	-	_	12.5%
Total shareholder return*3	155.2%	148 .3%	270 .5%

*1. % change of share price = (Closing stock price as of March 31, 2023 / Closing stock price as of April 1, 2020) x 100

*2. Dividend yield = (Cumulative amount of dividend per share during the period/Closing stock price as of April 1, 2020) x 100

*3. Shareholder total return = % change of share price + Dividend yield

Mid-term Management Plan 2026

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Mid-term Management Plan 2026

Details of the Mid-term Management Plan 2026 are available <u>here</u>.



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Appendix

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Overview of Each SBU's Business



Staffing SBU	BPO SBU	Technology SBU	Career SBU	Asia Pacific SBU
 Temporary staffing (clerical work, research, clinical development, sales, light work, factory occupations, etc.) Temporary job placement ahead of permanent employment/permanent placement Outsourcing/Contracting (clinical development, sales, light work, factory occupations) 	 BPO (clerical work, government, recruitment, sales, digital marketing, call center, ICT areas) IT and business consulting Health care services 	 Engineering (design and experiment) Temporary staffing (IT and engineering) 	 Permanent placement (mid-career, new grad recruitment) Career change media, direct recruiting Side job, multiple job, freelancer support Outplacement support Employment support for foreigners 	 Temporary staffing Permanent placement Facility management & maintenance Outsourcing Human resource management consulting Education, training Digital solutions
テンプスタッフ ©hall-edge Flexible CAREER funcable CPUモーとテンプ	الا-۲٫٫٫٫٫٫ HITO Manager المحمد الم	U_29 "	doda doda doda X Di Executive HEPIO	■ Home care PERSOLKELLY



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Workplace Well-being AWARDS 2023 by PERSOL

On March 7, we granted awards to five people from four groups, who have envisioned and selected their own careers proactively, took actions, and as a result, materialized Workplace Well-being (happiness felt by a worker through their own work) most remarkably in the past year and changed the smiles lying ahead into the power of society.

Details are available here (Only available in Japanese).

Thinking about the Future of Japan Seriously with Working Women, a special event for International Women's Day

We took the International Women's Day in March as an opportunity to hold a special online event, Thinking about the Future of Japan Seriously with Working Women. The event was held to think about the workstyles of various individuals, including the promotion of active participation of women. We held discussions with specialists on various themes on March 13 and 14.

Details are available here (Only available in Japanese).

Business Topics: Staffing SBU



Persol Tempstaff Co., Ltd. will celebrate the 50th anniversary of its founding on May 24, 2023.



A 50th anniversary special website has been launched.

Details are available <u>here</u> (Only available in Japanese).

Business Topics: Technology SBU



G7 Digital and Tech Ministers' Meeting in Takasaki, Gunma

Ran a Booth at the Digital and Tech Exhibition

- Persol Cross Technology Co., Ltd. ran a booth at the Digital and Tech Exhibition to demonstrate advanced technologies in Japan to the G7 countries.
- Persol Cross Technology Co., Ltd. exhibited robots and mobility vehicles, which are keys to solving the labor shortage problem, and presented solutions and services using digital transformation to improve productivity.



Details are available here. (Only available in Japanese)

Joint Development of a New Type of Mobility Participated in Next-Generation Mobility Town Experience

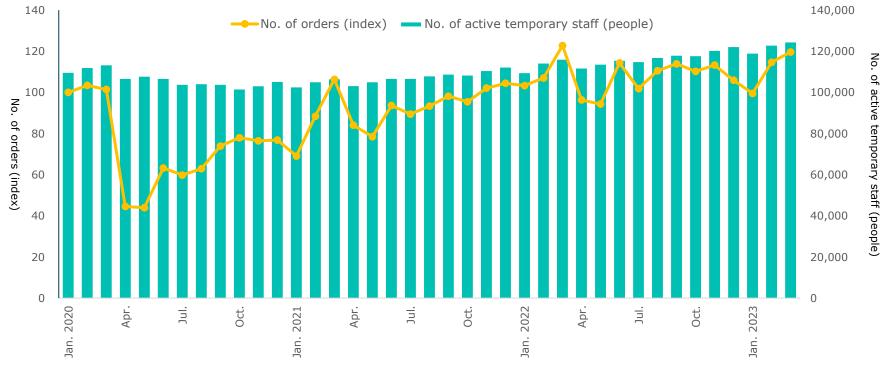
A test-ride event was held at the National Museum of Emerging Science and Innovation for Partner Mobility One, a small, self-driving vehicle developed jointly by the Intelligent Mobility Lab of the Kurume Institute of Technology, Le DESIGN, a venture from the Kurume Institute of Technology, and Persol Cross Technology Co., Ltd.



Details are available here. (Only available in Japanese)

Staffing SBU: Changes in the No. of Orders and the No. of Active Temporary Staff

The number of active temporary staff rose steadily, up 7.8% YoY.



(Research by PERSOL Holdings) Each value for the No. of orders was indexed by assuming that the value for January 2020 is 100. *The number of orders (index) has been corrected due to an error in the figures since January 2023. (July 2024) PERSOL

PERSOL

Career SBU: Changes in Job-Openings-to-Applicants Ratio of "doda"

The number of jobs available has increased for 31 consecutive months since September 2020. It has been hitting a record high since April 2019.

Calculated based on the number of jobs available for each registrant (job seeker) in the "doda"

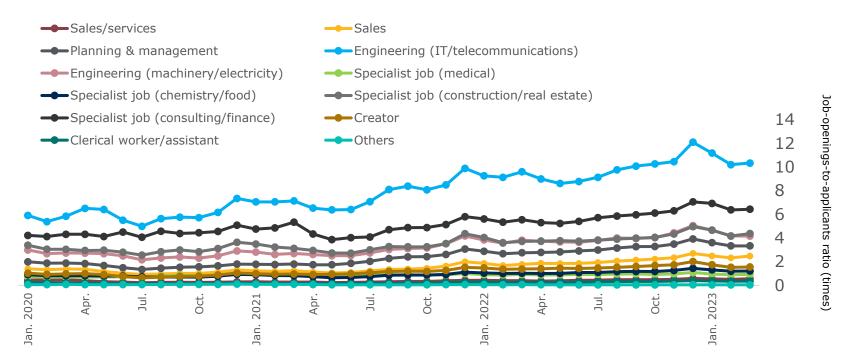


Changes in Job-Openings-to-Applicants Ratio of "doda" by Job Type



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By job type, the job-openings-to-applicants ratio is high especially in **engineering (IT/telecommunications)**.

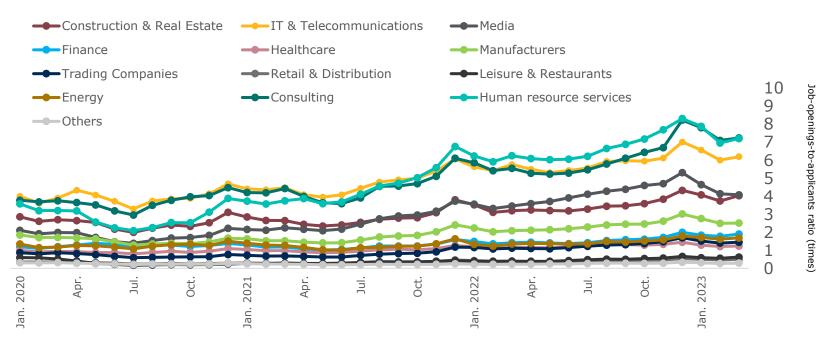


Source: "doda", Tenshoku kyujin bairitsu report (report on job-openings-to-applicants ratio) (March 2023)

Changes in Job-Openings-to-Applicants Ratio of "doda" by Business Type



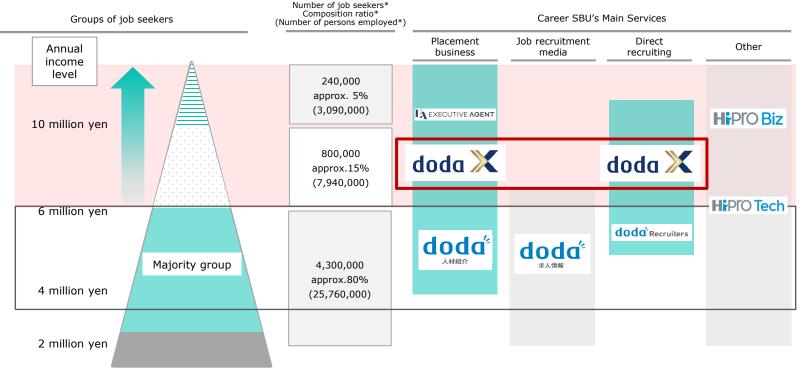
By business type, the job-openings-to-applicants ratio is high, especially in <u>**HR services, consulting, and**</u> <u>**IT/telecommunications**</u>.



Source: "doda," Tenshoku kyujin bairitsu report (report on job-openings-to-applicants ratio) (March 2023)

Targeted Annual Income Group of Career SBU's Main Services

- The main target of doda, our representative brand, is the majority group with annual income range of 4 to PERSOL 6 million yen.
- In addition, PERSOL will aim to broaden the base to the high-class domain with new services, including doda X, which has been rebranded in October 2022.



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PERSOL

Consolidated Quarterly Results

(million yen)

	(innen yeny		
	FY2020		FY2021				FY2022			
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Net sales	246,883	250,432	262,415	267,342	280,703	284,100	302,649	315,317	321,900	
YoY	-1.0%	+5.1%	+15.3%	+12.3%	+13.7%	+13.4%	+15.3%	+17.9%	14.7%	
Operating profit	3,842	12,973	13,474	14,363	7,332	16,495	14,221	14,718	7,626	
OP margin	1.6%	5.2%	5.1%	5.4%	2.6%	5.8%	4.7%	4.7%	2.4%	
EBITDA	8,496	17,638	18,121	19,116	12,274	21,978	19,992	20,692	13,753	
EBITDA margin	3.4%	7.0%	6.9%	7.2%	4.4%	7.7%	6.6%	6.6%	4.3%	
Quarterly net profit attributable to owners of parent company	2,816	8,383	7,001	8,517	8,004	10,301	8,487	8,372	-6,583	

Staffing SBU



					(minion yen)					
	FY2020		FY2021				FY2022			
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Net sales	135,870	137,846	141,507	146,728	149,660	151,432	151,424	158,006	157,618	
YoY	+3.8%	+5.5%	+9.2%	+9.4%	+10.1%	+9.9%	+7.0%	7.7%	5.3%	
Operating profit	4,452	10,428	11,433	10,606	6,892	11,670	10,204	9,808	4,496	
OP margin	3.3%	7.6%	8.1%	7.2%	4.6%	7.7%	6.7%	6.2%	2.9%	
EBITDA	5,387	11,370	12,395	11,596	7,991	12,890	11,390	10,985	5,738	
EBITDA margin	4.0%	8.2%	8.8%	7.9%	5.3%	8.5%	7.5%	7.0%	3.6%	
No. of operating days	60	61	58	61	59	61	59	60	60	
No. of active staff YoY	-	-1.7%	+4.0%	+6.9%	+8.1%	+8.2%	+8.1%	+8.8%	+7.8%	
Billing rates YoY	-	+0.4%	+0.5%	+0.5%	+0.7%	+0.9%	+1.1%	+1.1%	+1.2%	
Operating hours, etc. YoY	-	+5.1%	+1.4%	-0.3%	+0.1%	-1.1%	-2.8%	-1.4%	-3.1%	

(million ven)

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Career SBU



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FY2020 FY2021 FY2022 Q2 Q3 Q2 Q3 Q4 Q1 Q4 Q1 Q4 Net sales 16,258 17,602 17,339 18,702 21,635 24,198 24,872 25,996 29,400 YoY +33.1% 35.9% -16.7% +4.6% +34.5%+37.6% +37.5% +43.4% +39.0% **Operating profit/loss** 660 2,063 1,129 1,960 2,110 4,795 3,696 3,422 3,617 **OP** margin 4.1% 11.7% 6.5% 10.5% 9.8% 19.8% 14.9% 13.2% 12.3% **EBITDA** 1,538 3,002 2,047 2,894 3,089 5,806 4,808 4,519 4,779 EBITDA margin 9.5% 17.1% 11.8% 15.5% 14.3% 24.0% 19.3% 17.4% 16.3% No. of newly registered +18.7% +14.2% +13.0% +23.8% +3.9% +0.3% +10.7% +8.4% job seekers YoY

Professional Outsourcing SBU



(million yen) FY2020 FY2021 FY2022 Q2 Q3 Q2 Q3 Q4 Q1 Q4 Q1 Q4 Net sales 30,718 28,222 29,526 30,830 32,530 31,177 32,912 33,994 36,000 YoY +6.8% +6.5% +8.2% +7.5% +5.9% +10.5% +11.5%10.3% 10.7% **Operating profit** 1,556 1,214 1,590 2,320 1,809 1,461 2,212 2,188 1,655 **OP** margin 4.6% 5.1% 4.3% 5.4% 7.5% 5.6% 4.7% 6.7% 6.4% **EBITDA** 1,958 1,589 1,968 2,701 2,193 1,897 2,648 2,627 2,146 EBITDA margin 6.4% 5.6% 6.7% 8.8% 6.7% 6.1% 8.0% 7.7% 6.0% No. of engineers 13.5 13.6 13.7 13.9 14.5 14.7 15.0 15.0 -(thousand people)

Solution SBU



								(11)	mon yen)	
	FY2020		FY2021				FY2022			
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Net sales	1,918	2,181	2,773	2,966	3,248	3,502	3,764	3,799	4,368	
YoY	-2.5%	+129.0%	+124.1%	+86.1%	+69.3%	+60.5%	+35.7%	+28.1%	34.5%	
Operating profit/loss	-1,016	-883	-681	-708	-785	-860	-1,216	-725	-1,035	
OP margin	-53.0%	-40.5%	-24.6%	-23.9%	-24.2%	-24.6%	-32.3%	-19.1%	-23.7%	
EBITDA	-663	-527	-314	-304	-366	-433	-777	-233	-521	
EBITDA margin	-34.6%	-24.2%	-11.3%	-10.3%	-11.3%	-12.4%	-20.7%	-6.2%	-11.9%	

(million yen)

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			Q2		Q4		٧٢	Ų٢	Q4
Net sales	64,657	67,306	74,198	71,183	77,451	77,521	93,622	97,615	99,020
YoY	-8.2%	2.0%	26.4%	14.6%	19.8%	15.2%	26.2%	37.1%	27.8%
Operating profit/loss	-828	-164	459	9	737	40	251	519	1,705
OP margin	-1.3%	-0.2%	0.6%	0.0%	1.0%	0.1%	0.3%	0.5%	1.7%
EBITDA	832	1,492	2,139	1,719	2,340	1,734	2,166	2,567	3,681
EBITDA margin	1.3%	2.2%	2.9%	2.4%	3.0%	2.2%	2.3%	2.6%	3.7%
AU GDP growth*	-1.1%	1.1%	9.6%	3.9%	4.2%	3.3%	3.6%	5.9%	2.7%
USD/JPY	106.8	106.1	107.8	108.6	109.9	116.3	123.1	128.3	131.6
AUD/JPY	73.7	81.9	83.1	82.4	82.5	84.2	88.5	90.6	91.1

FY2021

Asia Pacific SBU

FY2020

 $\cap 4$



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(million yen)

* Preliminary results

FY2022

Others



(million yen)

	FY2020	FY2021				FY2022			
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Net sales	3,015	3,314	3,028	3,980	3,431	3,897	3,987	5,075	3,943
YoY	+7.5%	+40.2%	+14.0%	+16.1%	+13.8%	17.6%	31.7%	27.5%	14.9%
Operating profit/loss	-558	-55	-497	229	-477	-41	-189	460	-936
OP margin	- 18.5%	-1.7%	-16.4%	5.8%	-13.9%	-1.1%	-4.8%	9.1%	-23.8%
EBITDA	-462	54	-381	344	-361	101	-34	687	-756
EBITDA margin	- 15.3%	1.7%	-12.6%	8.7%	-10.5%	2.6%	-0.9%	13.5%	-19.2%

Adjusted



						(
	FY2020	FY2021				FY2022				
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Net sales	-5,555	-6,041	-5,958	-7,047	-7,254	-7,629	-7,933	-9,170	-8,452	
YoY	_	_	_	-	-	_	_	-	-	
Operating profit/loss	-423	371	41	-55	-2,955	-570	-737	-956	-1,875	
OP margin	_	_	_	_	-	_	_	-	-	
EBITDA	-96	657	266	164	-2,613	-18	-208	-461	-1,313	
EBITDA margin	-	-	-	-	-	_	_	-	-	

(million yen)

Disclaimer



The statements concerning PERSOL HOLDINGS's future business performances in this material such as earnings forecasts are based on information available as of May 15, 2023 and certain assumptions deemed to be reasonable by PERSOL HOLDINGS, and do not mean that PERSOL HOLDINGS promises to achieve these figures. Actual results may differ materially from the statements due to a variety of factors.

The figures and indicators included in this material have been released to facilitate an appropriate understanding for business results and financial status of PERSOL Group. Kindly note that not all the figures and indicators, including actual figures on an IFRS basis, have been subjected to audit and review by external auditors.